

# eTendering Overview – Supplier Guide

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  6. Managing Users
- Tips for a “stress-less tender”
- Help Available

## »» What is eTendering & why use it?

eTendering is the use of secure web-based collaborative tools by procurement professionals and suppliers to conduct the strategic activities of the procurement lifecycle online.

- » Some of the benefits for Tender applicants are:
  - » **Secure environment available 24x7 via the internet**
  - » **Instant online publication saves time and reduces printer and courier costs.**
  - » **Fully auditable**
  - » **Reduced carbon footprint**

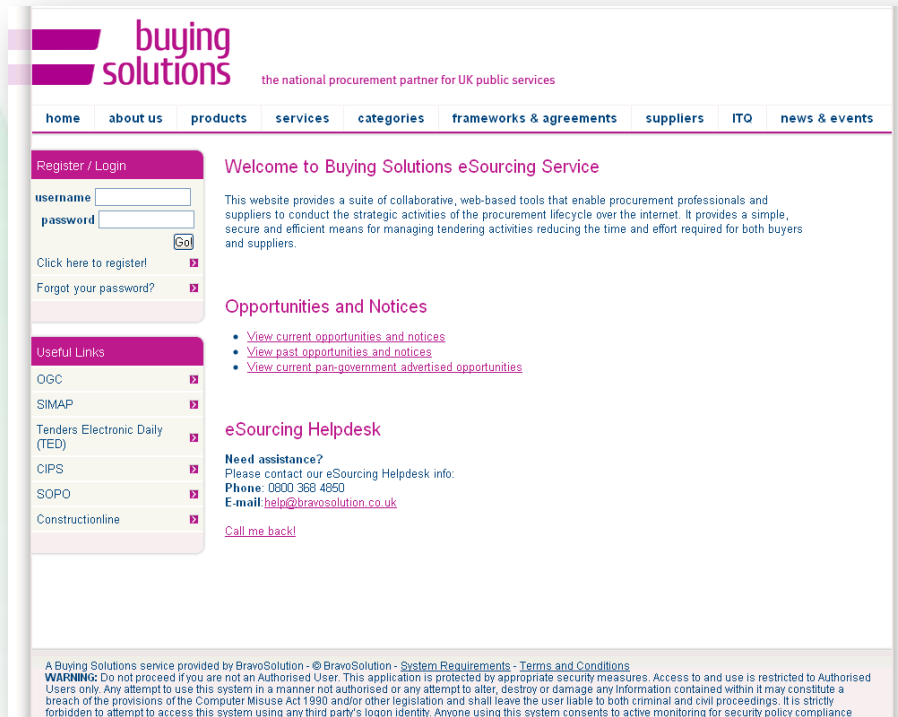
## »» How to access the eTendering portal

- » The eTendering portal is accessible to anyone with a computer and a reliable Internet connection.

To access the eTendering portal you will need the following minimum system requirements.

- » If using a PC you will need to use a minimum of internet Explorer 6+
- » If using a Mac, we recommend using Firefox rather than Safari.
- » We recommend that the latest version of Java installed

# eTendering Portal Overview & Registration



The screenshot shows the 'buying solutions' website. The header includes the logo and tagline 'the national procurement partner for UK public services'. A navigation menu contains links for home, about us, products, services, categories, frameworks & agreements, suppliers, ITO, and news & events. The main content area is titled 'Welcome to Buying Solutions eSourcing Service' and features a registration form with fields for 'username' and 'password', a 'Go' button, and links for 'Click here to register!' and 'Forgot your password?'. Below the form are sections for 'Useful Links' (OGC, SIMAP, TEDs, CIPS, SOPO, Constructionline), 'Opportunities and Notices' (with links to current and past opportunities), and an 'eSourcing Helpdesk' section providing contact information (phone: 0800 368 4850, email: help@bravosolution.co.uk) and a 'Call me back!' link. A footer contains a disclaimer: 'A Buying Solutions service provided by BravoSolution - © BravoSolution - System Requirements - Terms and Conditions. WARNING: Do not proceed if you are not an Authorised User. This application is protected by appropriate security measures. Access to and use is restricted to Authorised Users only. Any attempt to use this system in a manner not authorised or any attempt to alter, destroy or damage any information contained within it may constitute a breach of the provisions of the Computer Misuse Act 1990 and/or other legislation and shall leave the user liable to both criminal and civil proceedings. It is strictly forbidden to attempt to access this system using any third party's logon identity. Anyone using this system consents to active monitoring for security policy compliance.'

The eTendering Portal is available FREE to all suppliers, system requirements are minimal (*PC, IE 6+, internet access*)

To Register click '**Click here to register**', fill out the mandatory fields, click '**Save**' and your username and password to log in will be emailed to you.

The portal is fully compliant with EU procurement legislation, confidential and independently security accredited.

Register / Login

username

password



Click here to register!

Forgot your password?

## Welcome to Buying Solutions eSourcing Service

This website provides a suite of collaborative, web-based tools that enable procurement professionals and suppliers to conduct the strategic activities of the procurement lifecycle over the internet. It provides a simple, secure and efficient means for managing tendering activities reducing the time and effort required for both buyers and suppliers.

### Opportunities and Notices

- [View current opportunities and notices](#)
- [View past opportunities and notices](#)
- [View current pan-government advertised opportunities](#)

### eSourcing Helpdesk

#### Need assistance?

Please contact our eSourcing Helpdesk info@bravo.co.uk

Phone

E-mail

Call m

**1.1 Provided you have already registered, enter your username and password in order to access your Projects/PQQs/ITTs.**

### Useful Links

OGC

SIMAP

Tenders Electronic Daily (TED)

CIPS

SOPO

Constructionline

User profile

Log Out

Registration data

Modify password

Multi user

eSourcing Helpdesk

Need assistance?

Please contact our eSou  
Helpdesk info:

Phone: 0800 368 4850

E-mail:

help@bravosolution.co.uk

Call me back!

Supplier Help

FAQs

Supplier's Help

Thank you for registering on OGCbuying.solutions

This service provides a secure and efficient means for you to engage in [Tender "Projects"](#) with our Buyers.

Pre-Qualification Questionnaires for new EU procurements are available by clicking on ["PQOs Open to All Suppliers"](#)

**1.2 Open Access PQQs/ITTs is a list of projects that are 'Open' to any registered supplier to view and participate in.**  
**My PQQs/ITTs are projects specific to you – either you have been invited into or have previously expressed interest – click 'My PQQs' or 'My ITTs' to view them...**

here you can download any

ows you to view and respond

page allows you to express

A free helpdesk is available to support you in using this service. If you require any assistance then please contact the helpdesk as soon as possible.

My Procurement Projects

- [Dashboard](#)
- [File Sharing](#)
- [Projects](#)
- [Pre-Qualification Questionnaires \(PQQs\)](#)
  - ▶ [My PQQs](#)
  - ▶ [PQQs Open to All Suppliers](#)
- [Invitations To Tender \(ITTs\)](#)
  - ▶ [My ITTs](#)
  - ▶ [ITTs Open to All Suppliers](#)
- [Auctions](#)



# 1. Accessing the PQQ/ITT

Projects **PQQs** ITTs Auctions Contracts

## Locations

### My PQQs

My PQQs

### PQQs Open to All Suppliers

PQQs Open to All Suppliers

Search/Filter Export List to Excel Help for Suppliers

PQQ Code	PQQ Title	Project Code:	Buyer Organisation	PQQ Status	Time Limit for Expressing Interest	
1 pqq_14533	<a href="#">PQQ for the Provision of Cleaning Services</a>	project_9532	Synergy Solution	Running	27/08/2010 12:00	
2 pqq_14536	<a href="#">Stationery</a>	project_9550	MegaBuyer	Running	29/08/2010 12:00	
3 pqq_14522	<a href="#">Differences Training TM</a>	project_9531	MegaBuyer	Running	31/08/2010 12:00	
4 pqq_14496	<a href="#">Naval Ships</a>	project_9468	Bravo	Running	11/09/2010 12:06	
5 pqq_14526	<a href="#">AP - Approval</a>	project_9370	Bravo	Running	20/09/2010 12:00	
6 pqq_14520	<a href="#">H&amp;S PQQ</a>	project_9531	MegaBuyer	Running	29/10/2010 12:00	
7 pqq_14419	<a href="#">Numeric field check</a>	project_9320	Elizabeth Test Buyer	Running	20/04/2011 11:47	
8 pqq_14494	<a href="#">Submit your basic company information</a>					
<b>Total: 8</b>		Page 1 of 1		Show 20 elements		


1.3 Click on the PQQ/ITT you wish to take part in

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# 1. Accessing the PQQ/ITT

Express Interest  Decide Later

 Printable View [↗](#)

## Response Status

Response Status Response Not Submitted To Buyer

## Overview

PQQ Code pqq\_14536

PQQ Title Stationery

PQQ Description

Type of Supplier Access PQQ Open to All Suppliers

Type of Procedure Restricted Procedure - PQQ

Work Category Supplies

Response currency GBP

Test PQQ No

Buyer Organisation MegaBuyer

Buyer Name Buylots Christine

Allow Suppliers to Respond by Consortium Yes

1.4 Review the information and then click, 'Express Interest'.

## Contract information - Contract information

1 Contract duration	Contract duration	4 years
---------------------	-------------------	---------

## Date & Time Information

Options for Viewing Responses Sealed

End Date for Supplier Clarification Messages - Date  
(dd/mm/yyyy)

End Date for Supplier Clarification Messages - Time

Closing - Date (dd/mm/yyyy) 29/08/2010

Closing - Time 12:00:00

Number of Hours before Closing Time to block 0

Expressions of Interest

## Envelopes

Qualification envelope Yes

Technical envelope Yes

Commercial envelope No

# 1. Accessing the PQQ/ITT

Express Interest  Decide Later

Printable View

**Response Status**  
Response Status Response Not Submitted To Buyer

**Overview**  
PQQ Code pqq\_14536  
PQQ Title Stationery  
PQQ Description

Message from webpage

Please click OK to Express Interest in this ITT. The ITT will move to your "My ITTs" area, and you will have the option to view all ITT Details, download Buyer Attachments, send and receive Messages with the Buyer, and submit your Response.

Allow Suppliers to Respond by Consortium Yes

**Contract information - Contract information**  
1 Contract duration Contract duration 4 years

**Date & Time Information**  
Options for Viewing Responses Sealed

1.5 Click 'OK' on the pop up to my the PQQ/ITT into your account.

Closing - Date (dd/mm/yyyy) 29/08/2010  
Closing - Time 12:00:00  
Number of Hours before Closing Time to block 0  
Expressions of Interest

**Envelopes**  
Qualification envelope Yes  
Technical envelope Yes  
Commercial envelope No

# 1. Accessing the PQQ/ITT

Project : **project\_9550 - Supplier Demo - Stationery**  
PQQ: **pqq\_14536 - Stationery**  
Closing Date: **29/08/2010 12:00:00**  
Response last submitted on: **Not submitted yet**

**Warning: You have 1 unread Buyer Attachment(s). Please click here to read the file(s) before submitting your response.**

[Printable View](#) | [Help for Suppliers](#)

**PQQ Details**

**Settings**  
View PQQ Settings

**Buyer Attachments**  
Buyer attachments: 1

**My Response**  
Status is: Response Not Submitted To Buyer


**Messages**  
Unread Messages (0)

**User Rights**  
Manage user rights

**Response Status**

Response Status	Response Not Submitted To Buyer
-----------------	---------------------------------

Message from webpage

 You have now Expressed Interest and invited yourself to participate in this ITT. This enables you to download any Buyer Attachments, send and receive Messages with the Buyer, and respond to the ITT.

Please click "Create Response" in order to create your response, and then submit your completed response to the Buyer.

**IMPORTANT:** Please ensure that you submit your response to the Buyer before the stated Closing Date & Time.

Response currency	GBP
Test PQQ	No
Buyer Organisation	MegaBuyer
Buyer Name	Buylots Christine
Allow Suppliers to Respond by Consortium	Yes

**1.6 Click on 'OK'. You will now be able to download any Buyer file Attachments, send and receive messages with the buyer and respond to the event.**

Contract duration	4 years
Opening Responses	Sealed
Messages - Date	(dd/mm/yyyy)
End Date for Supplier Clarification Messages - Time	
Closing - Date (dd/mm/yyyy)	29/08/2010

## 2. Download Attachments

Project : [project\\_9550](#) - Supplier Demo - Stationery  
PQQ: [pqq\\_14536](#) - Stationery  
Closing Date: 29/08/2010 12:00:00  
Response last submitted on: **Not submitted yet**

**Warning: You have 1 unread Buyer Attachment(s). Please click here to read the file(s) before submitting your response.**

[Printable View](#) [Help for Suppliers](#)

Response Status	
Response S	
Overview	
PQQ	
PQQ	
PQQ Descr	
Type of Supplier A	
Type of Proc	
Work Cat	
Response cur	
Test	
Buyer Organ	
Buyer	
Allow Suppliers to Respond by Cons	

Contract information - Contract information	
1	Contract duration

Date & Time Information	
Options for Viewing Responses	Sealed
End Date for Supplier Clarification Messages - Date	(dd/mm/yyyy)
End Date for Supplier Clarification Messages - Time	
Closing - Date (dd/mm/yyyy)	29/08/2010

**PQQ Details**

**Settings**  
View PQQ Settings

**Buyer Attachments**  
Buyer attachments: 1

**My Response**  
Status is: Response Not Submitted To Buyer

**Messages**  
Unread Messages (0)

**User Rights**  
Manage user rights

2.2 Click Buyer Attachments

2.1 Here you have a summary page showing a description, closing date and the status of the PQQ/ITT...'

Also note the number of unread attachments shown in top of the screen.


It is important to download ALL attachments before completing your response. Attachments contain key information and instructions on how to submit a fully completed response. Please click 'attachments'...


## 2. Download Attachments


**Project :** [project\\_9550 - Supplier Demo - Stationery](#)  
**PQQ:** [pqq\\_14536 - Stationery](#)  
**Closing Date:** 29/08/2010 12:00:00  
**Response last submitted on:** **Not submitted yet**


**Path:** [root](#) / [Instructions for suppliers](#)

### 2.3 Click 'Mass Download'



 [Printable View](#)

 [Help for Suppliers](#)

 [Search/Filter](#)

 [Mass Download](#)

 [Export List to Excel](#)

	Folder/File Name	Description	Size	Last Modification Date	
1	 <a href="#">Supplier Quick Start Guide.doc</a>		256 Kb	22/08/2010 11:08:47	 <a href="#">Properties</a>

Total: 1      Page 1 of 1      Show: 20 elements

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Please note 'Mass Download' downloads all the documents at once. You will need Java to perform this task. If your P.C. does not have Java you can download it at [www.java.com](http://www.java.com).

## 2. Download Attachments

Project : [project\\_9550](#) - Supplier Demo - Stationery  
PQQ: [pqq\\_14536](#) - Stationery  
Closing Date: 29/08/2010 12:00:00  
Response last submitted on: 23/08/2010 10:23:29

 [Printable View](#)  [Help for Suppliers](#)

 [Back](#)

File name	Download
 <a href="#">Event_pqq_14536 - Stationery/Instructions for suppliers/Supplier_Quick_Start_Guid...</a>	

**2.4 Click Download**

**PQQ Details**

**Settings**  
View PQQ Settings

**Buyer Attachments**  
Buyer attachments: 1

**My Response**  
Status is: Response Submitted To Buyer

**Messages**  
Unread Messages (0)

**User Rights**  
Manage user rights

## 2. Download Attachments

**▼ PQQ Details**

**Settings**  
View PQQ Settings

**Buyer Attachments**  
Buyer attachments: 1

**My Response**  
Status is: Response Submitted To Buyer

**Messages**  
► U

**User Man**

**Project : pro**  
**PQQ: pqq\_1**  
**Closing Date:**  
**Response las**

Printable Vi

Back

### Choose folder

Save in: u958ferri.BSUK

- u958ferri.BSUK
  - Bluetooth Software
  - Citrix
  - Desktop**
  - Favorites
  - My Documents
  - Start Menu
  - Tracing

OK Cancel

2.5 Select where on your local machine you want to download all the files to...


2.6 Click OK to confirm your download location


Start\_Guid...


Download

## 2. Download Attachments

Project : [project\\_9550](#) - Supplier Demo - Stationery  
PQQ: [pqq\\_14536](#) - Stationery  
Closing Date: 29/08/2010 12:00:00  
Response last submitted on: **Not submitted yet**

 [Printable View](#)

 [Help for Suppliers](#)

 [Back](#)

File name

 [Event\\_pqq\\_14536 - Stationery/Instructions for suppliers/Supplier\\_Quick\\_start\\_Guid...](#)

[Download](#)

2.7 Click 'Back' to go back to the file list



# 3. Messages

Project : [project\\_9550](#) - Supplier Demo - Stationery  
PQQ: [pqq\\_14536](#) - Stationery  
Closing Date: 29/08/2010 12:00:00  
Response last submitted on: **Not submitted yet**

Path: [root](#) / [Instructions for suppliers](#)

[Printable View](#) [Help for Suppliers](#)

[Search/Filter](#) [Mass Download](#) [Export List to Excel](#)

	Folder/File Name	Description	Size	Last Modification Date	
	...				
1	<a href="#">Supplier Quick Start Guide.doc</a>		256 Kb	22/08/2010 11:08:47	<a href="#">Properties</a>

Total: 1      Page 1 of 1      Show: 20 elements

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**3.1 Click 'Messages' to be able to read and compose messages in relation your tender.**

**PQQ Details**

**Settings**  
View PQQ Settings

**Buyer Attachments**  
Buyer attachments: 1

**My Response**  
Status is: Response Not Submitted To Buyer

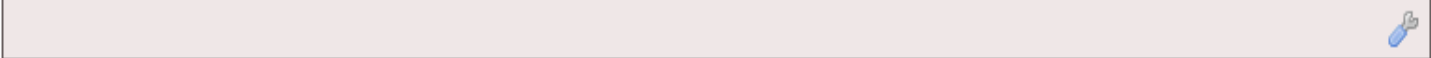
**Messages**  
Unread Messages (0)

**User Rights**  
Manage user rights

# 3. Messages

**Project :** [project\\_9550](#) - Supplier Demo - Stationery  
**PQQ:** [pqq\\_14536](#) - Stationery  
**Closing Date:** 29/08/2010 12:00:00  
**Response last submitted on:** **Not submitted yet**

**Path:** [root](#) / [Instructions for suppliers](#)



[Printable View](#) [Help for Suppliers](#)

[Search/Filter](#) [Mass Download](#) [Export List to Excel](#)

	Folder/File Name	Description	Size	Last Modification Date	
1	<a href="#">Supplier Quick Start Guide.doc</a>		256 Kb	22/08/2010 11:08:47	<a href="#">Properties</a>

Total: 1      Page 1 of 1      Show: 20 elements

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**PQQ Details**

**Settings**  
[View PQQ Settings](#)

**Buyer Attachments**  
Buyer attachments: 1

**My Response**  
Status is: Response Not Submitted To Buyer

---

**Messages**

▼ Unread Messages (0)

- [Create Message](#)
- [Received Messages](#)
- [Sent Messages](#)
- [Draft Messages](#)
- [Forwarded Messages](#)

**User Rights**  
[Manage user rights](#)

**3.2 Click 'Create Message' to compose a message to the buyer regarding your PQQ/ ITT.**

# 3. Messages

Project : pro  
PQQ: pqq\_1  
Closing Date: 29/08/2010 12:00:00  
Response last submitted on: **Not submitted yet**

**3.4 Click 'Send Message' (or Save as Draft' to send later on)**

## Message

Subject

Message

**3.3 Insert a relevant title, and create your message**

Characters available =

Attachments [ 0 ]

* Recipient	
1	MegaBuyer

Total : 1


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**Please note that you can add attachments to your message (try to keep them below 50mb in size)**

### 3. Messages / 4. Responding to the PQQ/ITT

Project : [project\\_9550](#) - Supplier Demo - Stationery  
PQQ: [pqq\\_14536](#) - Stationery  
Closing Date: 29/08/2010 12:00:00  
Response last submitted on: **Not submitted yet**

 [Printable View](#)

 [Search/Filter](#)  [Create](#)  [Export List to Excel](#)  [Messages Report](#)  [Print](#)

	Recipient	Date	Subject	Read by Recipient	Replies
1	MegaBuyer	24/08/2010 20:23	<a href="#">Clarification</a>	<a href="#">0</a>	<a href="#">0</a>
2	MegaBuyer	23/08/2010 10:35	<a href="#">Re: clarification</a>	<a href="#">1</a>	<a href="#">0</a>

Total: 2      Page 1 of 1

Note that a record of your 'Sent Messages' is kept...

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#### PQQ Details

#### Messages

▼ Unread Messages (0)

Create Message

Received Messages

■ **Sent Messages**

Draft Messages

Forwarded Messages

#### User Rights

Manage user rights

# 4. Responding to the PQQ/ITT

**Project :** [project\\_9550](#) - Supplier Demo - Stationery  
**PQQ:** [pqq\\_14536](#) - Stationery  
**Closing Date:** 29/08/2010 12:00:00  
**Response last submitted on:** **Not submitted yet**

[Printable View](#) [Help for Suppliers](#)

**Response Status**  
 Response Status: Response Not Submitted To Buyer

Overview	
PQQ Code	pqq_14536
Work Category	Supplies
Response currency	GBP
Test PQQ	No
Buyer Organisation	MegaBuyer
Buyer Name	Buylots Christine
Allow Suppliers to Respond by Consortium	Yes

Contract information - Contract information		
1	Contract duration	Contract duration 4 years

Date & Time Information	
Options for Viewing Responses	Sealed
End Date for Supplier Clarification Messages - Date (dd/mm/yyyy)	
End Date for Supplier Clarification Messages - Time	
Closing - Date (dd/mm/yyyy)	29/08/2010
Closing - Time	12:00:00
Number of Hours before Closing Time to block	0

**▼ PQQ Details**

**Settings**  
[View PQQ Settings](#)

**Buyer Attachments**  
 Buyer attachments: 1

**My Response**  
 Status is: Response Not Submitted To Buyer

**Messages**  
 ▶ Unread Messages (0)

**User Rights**  
 Manage user rights

**4.1 Click 'My Response' to respond to the PQQ/ITT.**

## 4. Responding to the PQQ/ITT

Project : project\_9550 - Supplier Demo - Stationery  
PQQ: pqq\_14536 - Stationery

0 12:00:00

on: **Not submitted yet**

Note, that you may 'Decline to Respond' to the PQQ/ITT

Buyer attachments: 1

Printable View

Help for Suppliers

### My Response

Status is: Response Not Submitted To Buyer

Create Response

Decline To Respond

### Messages

Unread Messages (0)

### User Rights

Manage user rights

Consortium (0)

View Response Index Only

### 1. Qualification Response (2 questions)

#### 1.1 1. READ ME FIRST - SUPPLIERS TIPS FOR COMPLETING YOUR RESPONSE - Section of PQQ Questions

1	Note:	USE THE ONLINE 'HELP' FUNCTION - it provides support for both the screen you are in and for key processes, e.g. 'How to Express Interest' (it also has a help function and glossary).
2	Note:	SAVE REGULARLY - For security reasons your access to the portal will 'time out' if inactive for c15 minutes if you do not click "Save" within this time. Failure to do so means you risk losing your work- this is part of strict government requirements to maintain security and tender integrity and cannot be changed. NOTE: typing does not mean you are active on the portal - you MUST CLICK 'SAVE'!
3	Note:	DO NOT leave your response until the last minutes/hours before the deadline (if you experience connection problems you will miss the deadline and your response may be deemed non-compliant and rejected by the buying team - always upload generic information early to avoid last minute time pressure).
4	Note:	Use the secure messaging to communicate with the Buyer and seek clarifications - this will give you an audit trail of all discussions/clarifications.
5	CONFIRMATION REQUIRED *	Please confirm that you have read and understood these instructions.
6	CONFIRMATION REQUIRED *	Name/ Date:

4.2 To start creating your response click 'Create response'

### 2. Technical Response (13 questions)

#### 2.1 Types of Pens - Section of PQQ Questions

1	1.1	*	Can you supply red biros?
2	1.2	*	Can you supply green biros?

## 4. Responding to the PQQ/ITT

Project : [project\\_9550 - Supplier Demo - Stationery](#)  
PQQ: [pqq\\_14536 - Stationery](#)  
Closing Date: 29/08/2010 12:00:00  
Response last submitted on: **Not submitted yet**

### ▼ PQQ Details

**Settings**  
View PQQ Settings

**Buyer Attachments**  
Buyer attachments: 1

**My Response**  
Status is: Response To Be Submitted To Buyer

**Messages**  
Unread Messages (0)

**User Rights**  
Manage user rights

Export / Import / Help for Suppliers

The page at <https://buyingsolutions-prep.bra...>

You have now started to create your response.  
Next, click the "Edit Response" buttons to access the Questionnaires and complete your response.  
Complete your response by answering all mandatory Questions (indicated by a red asterisk).  
Finally, you must click the "Submit Response" button in order to submit your completed response to the buyer.

OK

<b>My Response</b>			
1.	<a href="#">Qualification</a>	Responses (2)	
2.	<a href="#">Technical</a>	Responses (10)	

**Consortium** Manage Consortium

Number of Organisations forming the Consortium: 0  
(excluding your own Organisation)

### + View All Questions

#### ▼ 1. Qualification Response (2 questions) Edit response

##### ▼ 1.1.1. READ ME FIRST - SUPPLIERS TIPS FOR COMPLETING YOUR RESPONSE - Section of PQQ Questions

1 Note:	USE THE ONLINE 'HELP' FUNCTION - it provides support for both on the screen you are in and for key processes, e.g. 'How to Express Interest' (it also has a help function and glossary).
2 Note:	SAVE REGULARLY - For security reasons your access to the portal will 'time out' if inactive for c15 minutes if you do not click "Save" within this time. Failure to do so means you risk losing your work- this is part of strict government requirements to maintain security and tender integrity and cannot be changed. NOTE: typing does not mean you are active on the portal - you MUST CLICK 'SAVE'!
3 Note:	DO NOT leave your response until the last minutes/hours before the deadline (if you experience connection issues you may be deemed non-compliant and your response may be rejected at the last minute time)
4 Note:	Use the 'Save' button frequently to save your work - this will give you an automatic save of your work.
5 CONFIRMATION REQUIRED	* Please confirm that you have read and understood these instructions.

**4.3 'Ok' the pop up and then click 'Edit Response' in the relevant sections you want to work on**

Edit mode

 Save and Continue  Save and Return  Cancel

## ▼ 2. Technical Response (13 questions)

### ▼ 2.1 Types of Pens - Section of PQQ Questions

1 1.1	*	Can you supply red biros?	<input type="button" value="v"/>
2 1.2	*	Can you supply green biros?	<input type="button" value="v"/>
3 1.3	*	Can you supply yellow biros?	<input type="button" value="v"/>
4 1.4	*	Can you supply pencils?	<input type="button" value="v"/>
5 1.5		Can you supply any additional colours?	<input type="text"/>

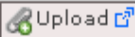
Characters available =

4.4 The form is constructed in sections with questions below. You work your way through the sections/questions observing the red asterisks indicating mandatory questions.

- Regularly click the 'Save & Continue' button to ensure that your information is saved and not lost if your connection is lost.
- For security purposes the portal will log you out after 15-20 minutes of inactivity.
- Text fields are limited to 2000 characters for brief responses only.

4.5 When requested to upload an attachment click 'Upload'

		<input type="button" value="v"/>	<input type="text"/>	<input type="button" value="v"/>
		<input type="text"/>	123	<input checked="" type="checkbox"/>
		<input type="button" value="v"/>	<input type="text"/>	<input type="button" value="v"/>
		When did you become a member?	<input type="text"/> (dd/mm/yyyy)	<input type="button" value="v"/>
		Provide details	<input type="text"/>	<input type="button" value="v"/>
			Characters available = <input type="text" value="2000"/>	
5 3.5	*	Please attach your accreditation certificate	<input type="text"/>	( 0 Kb )





# 4. Responding to the PQQ/ITT



Attach Cancel

### Attachments

\* File Attachments:

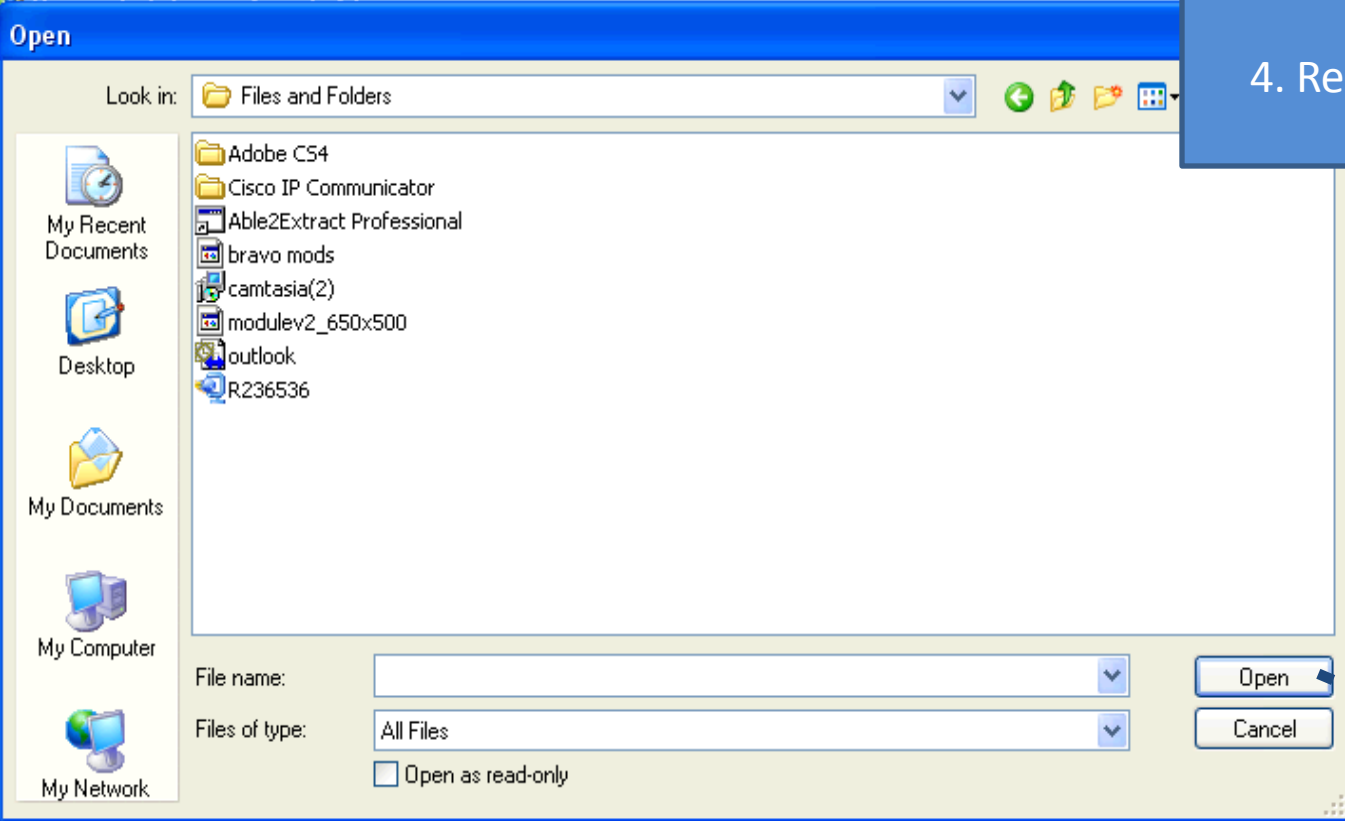
\* Select file to upload:  No file chosen

Please keep attachments to a manageable size in order to facilitate downloading. The portal allows individual attachments up to a maximum size of 50Mb but we recommend that you keep attachments to 2Mb or less.

**4.4 Browse to the location of your file to be uploaded...**

		<input type="checkbox"/> Astor West	
		<input type="checkbox"/> Astor South	
2	2.2	* Please select your lead time for delivery	<input type="text"/>
3	2.3	* Please specify your on time delivery percentage	<input type="text"/> <b>123</b>
<b>▼ 2.3 Accreditation - Section of PQQ Questions</b>			
1	3.1	* Are you part of the National Stationery Guild?	<input type="text"/>
2	3.2	If you answered yes to the above question, on what date did you become a member?	<input type="text"/> (dd/mm/yyyy)
3	3.3	* Do you source from an ethical ink supplier?	<input type="text"/>
4	3.4	If you answered yes to the above question please provide details	<input type="text"/> Characters available = <input type="text" value="2000"/>
5	3.5	* Please attach your accreditation certificate	<input type="text"/> ( <input type="text" value="0"/> Kb )

## 4. Responding to the PQQ/ITT

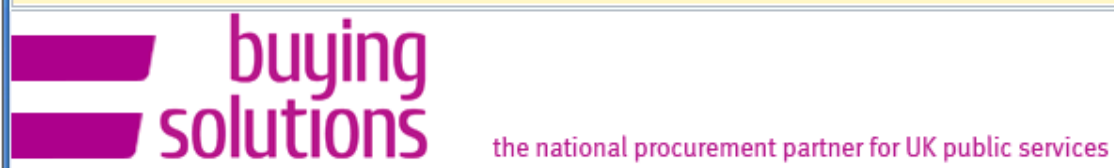


4.5 Select a file and Click 'Open'

2 2.2	* Please select your lead time for delivery	<input type="text"/>
3 2.3	* Please specify your on time delivery percentage	<input type="text"/>
<b>▼ 2.3 Accreditation - Section of PQQ Questions</b>		
1 3.1	* Are you part of the National Stationery Guild?	<input type="text"/>
2 3.2	If you answered yes to the above question, on what date did you become a member?	<input type="text"/> (dd/mm/yyyy)
3 3.3	* Do you source from an ethical ink supplier?	<input type="text"/>
4 3.4	If you answered yes to the above question please provide details	<input type="text"/> Characters available = 2000
5 3.5	* Please attach your accreditation certificate	<input type="text"/> ( 0 Kb )

Upload

# 4. Responding to the PQQ/ITT



Attach Cancel

**Attachments**

File Attachments: Upload Attachment

\* Select file to upload: Choose File Blank Class Survey.doc

Please keep attachments to a manageable size in order to facilitate downloading. The portal allows individual attachments up to a maximum size of 50Mb but we recommend that you upload files of 2Mb or less.

4.6 Click 'Attach'

Astor West  
 Astor South

2 2.2 \* Please select your lead time for delivery

3 2.3 \* Please specify your on time delivery percentage 123

▼ 2.3 Accreditation - Section of PQQ Questions

1 3.1 \* Are you part of the National Stationery Guild?

2 3.2 If you answered yes to the above question, on what date did you become a member? (dd/mm/yyyy)

3 3.3 \* Do you source from an ethical ink supplier?

4 3.4 If you answered yes to the above question please provide details

Characters available = 2000

5 3.5 \* Please attach your accreditation certificate ( 0 Kb )

Upload

# 4. Responding to the PQQ/ITT

## 2. Technical Response (13 questions)

### 2.1 Types of Pens - Section of PQQ Questions

4.8 Click 'Save & Continue' to save your work and continue working on it, or click 'Save and return' to return to Response screen

			<input type="text"/>
			<input type="text"/>
			<input type="text"/>
			<input type="text"/>
		characters?	<input type="text"/>
			<input type="text"/>
			Characters available = 2000

### 2.2 Supply - Section of PQQ Questions

1 2.1	*	Can you deliver to any of the following locations?	<input type="checkbox"/> Astor North <input type="checkbox"/> Astor West <input type="checkbox"/> Astor South
2 2.2	*	Please select your lead time for delivery	<input type="text"/>
3 2.3	*	Please specify your on time delivery percentage	<input type="text"/> 123 <input type="checkbox"/>

### 2.3 Accreditation - Section of PQQ Questions

1 3.1	*	Are you part of the National Stationery Guild?	<input type="text"/>
		When did you become a member?	<input type="text"/> (dd/mm/yyyy)
		What are your email addresses?	<input type="text"/>
			Characters available = 2000
5 3.5	*	Please attach your accreditation certificate	Blank Class Survey. (265 K) <input type="button" value="Upload"/>

4.7 Complete all remaining questions

Save and Continue

Save and Return

## 4. Responding to the PQQ/ITT

### 2. Technical Response (13 questions)

#### 2.1 Types of Pens - Section of PQQ Questions

1 1.1	*	Can you supply red biros?	Yes
2 1.2	*	Can you supply green biros?	Yes
3 1.3	*	Can you supply yellow biros?	No
4 1.4	*	Can you supply pencils?	Yes
5 1.5		Can you supply any additional colours?	

The page at <https://buyingsolutions-prep.bra...>

The response is about to be saved; the format of your response will be checked and if no errors are found it will be saved.

Click OK to save or click Cancel to discard any unsaved changes.

IMPORTANT:

In order to make your response visible to the buyer you must submit it.

OK

Cancel

4.10 Click 'OK'

#### 2.2 Supply - Section of PQQ Questions

1 2.1	*	Can you deliver to any of the follow	
2 2.2	*	Please select your lead time for del	less than 4 working days
3 2.3	*	Please specify y	123

#### 2.3 Accreditation - Section

1 3.1	*	Are you part of the	No
2 3.2		If you answered yes to the above question on what date did you become a member?	(dd/mm/yyyy)
3 3.3	*	Do you source from an ethical ink supplier?	Yes
4 3.4		If you answered yes to the above question please provide details	Characters available = 2000
5 3.5	*	Please attach your accreditation certificate	Blank Class Survey. (265 K)

Upload

# 5. Submitting Your Response

**Project :** [project\\_9550 - Supplier Demo - Stationery](#)  
**PQQ:** [pqq\\_14536 - Stationery](#)  
**Closing Date:** 29/08/2010 12:00:00  
**Response last submitted on:** **Not submitted yet**

- Settings**  
View PQQ Settings
- Buyer Attachments**  
Buyer attachments: 1
- My Response**  
Status is: Response To Be Submitted To Buyer
- Messages**  
Unread Messages (0)
- User Rights**  
Manage user rights

My Response Summary	
1. <a href="#">Qualification Response</a>	All Questions answered
2. <a href="#">Technical Response</a>	Missing optional responses (3)

**5.1 Once you are happy with your response and have saved it, click on 'Submit Response' and then click 'OK' on the pop up to send it to the buying authority.**

WARNING YOUR RESPONSE - Section of PQQ Questions		
		... provides support for both the screen you are in and for ... (it also has a help function and glossary).
2	Note:	SAVE REGULARLY - For security reasons your access to the portal will 'time out' if inactive for c15 minutes if you do not click "Save" within this time. Failure to do so means you risk losing your work- this is part of strict government requirements to maintain security and tender integrity and cannot be changed. NOTE: typing does not mean you are active on the portal - you MUST CLICK 'SAVE'!
3	Note:	DO NOT leave your response until the last minutes/hours before the deadline (if you experience connection problems you will miss the deadline and your response may be deemed non-compliant and rejected by the buying team - always upload generic information early to avoid last minute time pressure).
4	Note:	Use the secure messaging to communicate with the Buyer and seek clarifications - this will give you an audit trail of all discussions/clarifications.
5	CONFIRMATION REQUIRED *	Please confirm that you have read and understood these instructions.
6	CONFIRMATION REQUIRED *	Name/ Date:

Yes  
Lucy Fitzgerald

## 5. Submitting Your Response

**Project :** [project\\_9550](#) - Supplier Demo - Stationery  
**PQQ:** [pqq\\_14536](#) - Stationery  
**Closing Date:** 29/08/2010 12:00:00  
**Response last submitted on:** 24/08/2010 20:45:17

- ▼ PQQ Details**
- Settings**  
View PQQ Settings
- Buyer Attachments**  
Buyer attachments: 1
- My Response**  
Status is: Response Submitted To Buyer
- Messages**  
▶ Unread Messages (0)
- User Rights**  
Manage user rights

[Export / Import Response](#)
[Delete response](#)
[Printable View](#)
[Help for Suppliers](#)

**My Response Summary**

1. <a href="#">Qualification Response</a>	All Questions answered
2. <a href="#">Technical Response</a>	Missing optional responses (3)

[+ Consortium \(0\)](#)
[Manage Consortium](#)

**[- View Response Index Only**

**▼ 1. Qualification Response (2 questions)**
[Edit response](#)

The response status will then update to show the new 'Response status' as 'Response Submitted to Buyer'

**NOTE: The registered email address will also receive confirmation that your response has been successfully submitted...**

OUR RESPONSE - Section of PQQ Questions			
		... support for both the screen you are in and for ... it also has a help function and glossary).	
		... access to the portal will 'time out' if inactive ... in this time. Failure to do so means you risk ... nt requirements to maintain security and tender ... does not mean you are active on the portal -	
		... minutes/hours before the deadline (if you ... the deadline and your response may be deemed	
		non-compliant and rejected by the buying team - always upload generic information early to avoid last minute time pressure).	
4	Note:	Use the secure messaging to communicate with the Buyer and seek clarifications - this will give you an audit trail of all discussions/clarifications.	
5	CONFIRMATION REQUIRED *	Please confirm that you have read and understood these instructions.	Yes
6	CONFIRMATION REQUIRED *	Name/ Date:	Lucy Fitzgerald

**▼ 2. Technical Response (13 questions)**
[Edit response](#)

**▼ 2.1 Types of Pens - Section of PQQ Questions**

User profile

Log Out

Registration data

Modify password

Multi user

Link to Multi User

eSourcing Helpdesk

Need assistance?

Please contact our eSourcing Helpdesk info:

Phone: 0800 368 4850

E-mail:

help@bravosolution.co.uk

Call me back!

Supplier Help

FAQs

## Thank you for registering on OGCbuying.solutions

This service provides a secure and efficient means for you to engage in Tender "Projects" with our Buyers.

Pre-Qualification Questionnaires for new EU procurements are available by clicking on "PQQs Open to All Suppliers"

Once you have expressed interest in a PQQ it will move to your "My PQQs" page, where you can download any documentation and submit your response.

Buyers may invite you to participate in any ITT to which you have been invited.

6.1 From the manage page click, 'Manage/Multi Users' to start adding users.

Some Invitations to Tender are open to all suppliers. The ITTs Open to All Suppliers page allows you to express interest in these ITTs and move them to your "My ITTs" page.

A free helpdesk is available to support you in using this service. If you require any assistance then please contact the helpdesk as soon as possible.


## My Procurement Projects






- [Dashboard](#)
- [File Sharing](#)
- [Projects](#)
- [Pre-Qualification Questionnaires \(PQQs\)](#)
  - ▶ [My PQQs](#)
  - ▶ [PQQs Open to All Suppliers](#)
- [Invitations To Tender \(ITTs\)](#)



# 6. Managing Users

- Locations**
- Users**
  - Users
- Roles**
  - Roles
- Divisions**
  - Divisions
- Default User**
  - Default User

Filter by:  

 Search/Filter |  Create |  Export List to Excel |  Help for Suppliers 

No Users found.

**6.2 Click 'Create'.**

## 6. Managing Users

### New User

#### User Details

\* Last Name

\* First Name

User Tag for Codes

\* E-mail

\* Telephone number

Mobile Phone Number (please enter "+" "country code"  
and "your mobile phone number" with no spaces)

\* Division Title

Department

Role

\* Choose your Username and check it is not already in  
use.

\* Preferred Language

\* Time zone

Use High Contrast Stylesheet (for visually impaired  
users)

**6.3 Fill in all the mandatory details regarding the user and then click, 'Save'. The user will be sent an automatic email containing their username and password.**

## 6. Managing Users

[Back To List](#) | [Logout](#) | [Navigation hints](#) 

Welcome: **Fitzgerald Lucy**  
Time Zone: **GMT DST**

### New User

**Demo Supplier was registered as new user. The Users access codes have been sent via email to the following email address: supplier@demo.com .**  
**The new User account does not have any Role associated to it. Please review the User Rights of the account in order to grant access to Negotiations. The account currently has no access to Negotiations by default.**

 [View User Rights](#)

[^ Top](#)

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**6.4 After creating the user, click 'View User Rights' to assign user rights to that account.**

# 6. Managing Users

- User Details
- User Rights**

User: Demo Supplier  
Division: Division

Delete Help for Suppliers

Edit

Auctions		
See Auctions (Supplier)		No
View Auction Details (Supplier)		No
Access to Auction Monitor (Supplier)		No
Participate (Supplier)		No
Contact Visible to Buyer		No
Manage Messages		No

POs/ITTs		
Modify before publishing (Supplier)		No
Publish and modify (Supplier)		No
Contact Visible to Buyer		No
Messages Management		No
Sensitive data visibility (data regarding quotations sent, etc. )		No

User Management		
User Setup and Management		No
Super User's role		No

Vendor Management		
Access Vendor Management		No

Files		
-------	--	--

6.5 edit the user right setting and then click, 'Save' once you are done.

# Content

- eTendering Overview and Registration
  1. Accessing the PQQ/ITT
  2. Downloading Buyer Attachments
  3. Sending Messages via your PQQ/ITT
  4. Responding to your PQQ/ITT
  5. Submitting your PQQ/ITT Response
  6. Managing Users
- Tips for a “stress-less tender”
- Help Available

# Tips for a 'stress-less' tender

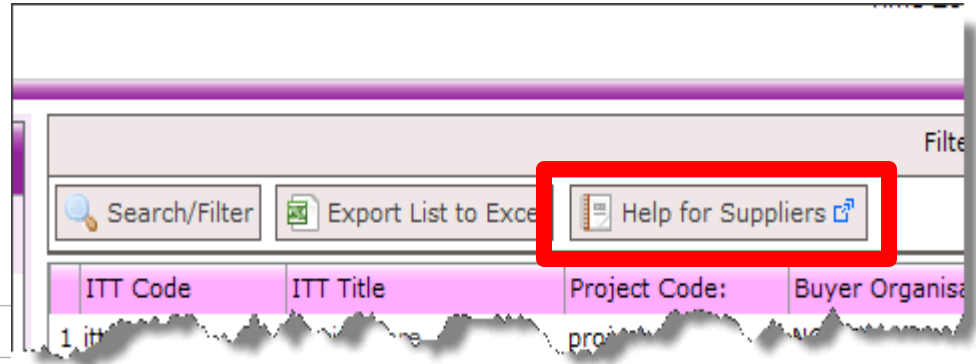
1. Ensure that you read and digest all documentation thoroughly and make note of key actions and deadlines (you may want to create a checklist of actions to review prior to submitting your response).
2. Don't leave your response until the last minute – if you have problems you may not be able to resolve them before the deadline for responses.
3. Always use the secure messaging tool for communicating with the Buying team.
4. Only upload attachments when requested. Try to avoid uploading very large files.
5. Try and answer all questions not just the mandatory ones.
6. Please treat your username and password securely – if you lose or forget your password there is a link on the portal homepage where it can be emailed to the registered email address.
7. Consistently **SAVE** your work – security protocols will automatically “time-out” after 20 minutes of Inactivity
8. Please remember you **MUST** submit your response to make it visible to the Buyer

# Content

- BravoSolution Overview, aims and objectives
- eTendering Portal Overview
  1. Accessing the PQQ/ITT
  2. Downloading Buyer Attachments
  3. Sending Messages via your PQQ/ITT
  4. Responding to your PQQ/ITT
  5. Submitting your PQQ/ITT Response
- Tips for a “stress-less tender”
- Help Available

# Online Help Files

Within the eTendering portal you have access to the online help files by clicking on the 'Help for Suppliers' button in the web page.



## PQQs/ITTs (UK Public Sector)

Projects module			
Projects	PQQs & ITTs	Auctions	Contracts
File Sharing module		Users & Organisation Profile module	
Dashboard module		Common Features	

### Contents [\[hide\]](#)

- 1 Definition
- 2 Activities
  - 2.1 Viewing a PQQ/ITT Open to All Suppliers
  - 2.2 Expressing Interest in a PQQ/ITT Open to All Suppliers
  - 2.3 Viewing a PQQ/ITT Details

### Definition

A **Request for Information** (or **PQQ**) is used to collect Qualification and Technical information from Suppliers in order to evaluate the Supplier base and to narrow the field of competition to qualified Suppliers. Closed PQQs on the platform may be finalised and converted into ITTs.

A **Request for Quotation** (or **ITT**) is used to collect detailed Technical and Commercial information from pre-qualified Suppliers in the form of a private offer. Closed ITTs on the platform may be converted into [Auctions](#), or awarded, and converted into [Contracts](#).

The generic term 'PQQ/ITT' is used to describe the common behaviours of PQQs and ITTs on the platform.

Each PQQ/ITT on the platform is managed by a Buyer within the Buyer Organisation. The Buyer is able to configure the Settings of the PQQ/ITT, such as the response deadline and awarding strategy, and decide how Suppliers should be able to participate. The Buyer may also attach files to the PQQ/ITT for the attention of participating Suppliers.



# Help Available

## **BravoSolution Help Desk**

Mon- Fri: 8am – 6pm

Phone : 0800 368 4850

Email:

[help@bravosolution.co.uk](mailto:help@bravosolution.co.uk)